How Can Colorado.gov Help You?

Colorado.gov's staff listens to the needs of governmental entities and then works with them to develop new applications and transactions. Colorado.gov services:

- Develop eCommerce applications for state, county and local government
- Provide secure transaction processing solutions in support of portal applications
- Provide a Content Management System
- Install and manage the technical infrastructure
- Conduct business process reviews with agency partners
- Employ a standard approach to web application development
- Promote and market agency web applications
- Provide customer service support and Live Help for the portal

Working with Colorado.gov is Easy!

To begin your project, whether it's redesigning a web site or developing an application, there are only three requirements:

1. **Complete an Eligible Governmental Entity (EGE) Agreement**, which does not bind your department to working with SIPA, but is necessary to begin a project.

2. **Submit a Project Request Form** with information about the proposed application, available department resources and potential benefits.

3. **Submit a Work Order** so that both parties understand the scope of work, fees involved or timelines required for a specific project.

Contact Information

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Colorado
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**Making Colorado
Government More Accessible
To Coloradans**

Colorado

What is Colorado.gov?

Colorado.gov is the online portal to Colorado government and the single most comprehensive delivery channel for eGovernment services in our state. The Colorado.gov portal provides the public with instant access to diverse state and local government information without leaving the home or office.

Through the portal, citizens and businesses can conveniently access a wide variety of information sources and services, and securely conduct electronic interactions with government agencies via the Internet rather than by filling out paper forms and waiting in lines at government offices. The staff of Colorado.gov work behind the scene to assist agencies and other government entities develop highly specialized applications to make state government more efficient and, in turn, save taxpayers money.

Who Oversees Colorado.gov?

The Statewide Internet Portal Authority (SIPA) is the governing body of the Colorado portal. SIPA was established with the passage of Senate Bill 04-244. SIPA is an independent public body politic and corporation, governed by an 11-member Board of Directors representing public and private sector stakeholders. The mission of SIPA is:

> "To provide efficient and effective services for citizens through the use of modern business practices and innovative technology solutions."

www.Colorado.gov/sipa

What are the Costs?

Colorado.gov operates under the self funded model, which requires no tax dollars or appropriated funds. The majority of services provided through the self funded model are built, maintained, and supported at no cost to the agency or to the citizens that use the services. The self funded portal remains financially viable by charging approved administrative fees on certain value added online services. The fees are then reinvested in the portal to provide infrastructure and services that enhance the efficiency of Colorado government as it serves citizens and businesses.

Transaction Payment Engine

The Transaction Payment Engine (TPE) is a secure, flexible, electronic payment utility that supports multiple payment types, sales channels, financial processors, and operating platforms. The TPE can be easily integrated with new or existing online services to enable payments over the Internet. This application not only processes and stores payment data, but includes an administrative facility that allows agency users to report on and research transactions. For more information, visit:
www.Colorado.gov/sipa/paymentprocess.html.

Content Management System

Colorado.gov provides a Content Management System (CMS) that gives government agencies the ability to manage content on the state's informational web sites. With the CMS, agencies can put their own subject matter experts in control of agency web content. For more information, visit:
www.Colorado.gov/sipa/contentmanage.html.

The Key to Security

Colorado.gov adheres to five main security standards:

- **Sarbanes-Oxley —** Legislation passed in 2002 to establish corporate accountability for financial transactions.

- **Payment Card Industry Data Security Standards —** Developed for members, merchants and service providers that transmit, store or process payment card information.

- **Cybertrust Enterprise Security Management Program —** A comprehensive security assessment program aimed at identifying vulnerabilities at all levels. The Program is comprised of 186 Essential Practice controls, which each have a minimum verification method NICUSA, Colorado.gov's parent company, and its subsidiaries use to secure their environments. The five principle verification methods are: policy review, attestation by qualified authority, demonstration, inspection, and testing.

- **State Security Standards —** The Technology Security Policy details the statewide IT policy that applies to all state agencies, CRS 24-37.5-102(5). Core policies addressed are: privacy, interoperability, infrastructure, life-cycle management, project management, and aggregation.

- **NICUSA Policies —** Colorado.gov evaluates and modifies security standards based on vast experience and knowledge from the other NICUSA portals in 18 states.